GRIEVANCE REDRESSAL PROCEDURE

Non-Teaching Staff

↓

Teaching Staff → **Grievance Redressal Cell** ← **Students**

↓

Submission of grievance by applicant as per the format

↓

In-charge of grievance redressal cell (GRC) calls the concern to know about grievance & provides a suitable solution

↓

If the grievance is serious & requires discussion, then in-charge of GRC in consultation with Principal, calls for a meeting of committee. The proceeding of meeting are recorded in proceeding book.

↓

The decision of committee will be informed to the applicant

↓

If the applicant is not satisfied with decision then he/she can approach OMBUDSMAN at the University